

Dental Hygiene Committee of California

Education/Outreach Subcommittee Meeting

Agenda



Dental Hygiene Committee of California

2005 Evergreen Street, Suite 1050, Sacramento, California 95815 P 916.263 1978 F 916.263.2688 | www.dhcc.ca.gov



Notice is hereby given that a public meeting of the Education and Outreach Subcommittee of the Dental Hygiene Committee of California will be held as follows:

EDUCATION/OUTREACH SUBCOMMITTEE MEETING

Monday, December 3, 2012

Upon Conclusion of the Legislative and Regulatory Subcommittee Meeting

Department of Consumer Affairs Headquarters
El Dorado Room
1625 North Market Street, 2nd Floor North, Room 220
Sacramento, CA 95834

<u>Agenda</u>

EDU 1 - Roll Call

EDU 2 - Public Comment for Items Not on the Agenda

EDU 3 - Chairperson's Report

EDU 4 – Approval of April 16, 2012 Minutes

EDU 5 - Website Statistics

EDU 6 – Outreach Events

a. Upcoming

b. Attended

c. Travel Restrictions

EDU 7 – Future Agenda Items

EDU 7 – Adjournment

Education/Outreach Subcommittee

Chair – Andrew Wong, Public Member
Rita Chen Fujisawa, Public Member
Timothy Martinez, DMD
Nicolette Moultrie, RDH

A quorum of the Committee may be present at the subcommittee meeting. However, Committee members who are not on the subcommittee may observe, but may not participate or vote. Public comments will be taken on agenda items at the time the specific item is raised. The subcommittee may take action on any item listed on the agenda, unless listed as informational only. All times are approximate and subject to change. Agenda items may be taken out of order to accommodate speakers, for convenience, and to maintain a quorum. The meeting may be cancelled without notice. For verification of the meeting, call (916) 263-1978 or access the Committee's Web Site at www.dhcc.ca.gov.

The meeting facilities are accessible to individuals with physical disabilities. A person who needs a disability-related accommodation or modification in order to participate in the meeting may make a request by contacting Anthony Lum at (916) 576-5004 or e-mail anthony.lum@dca.ca.gov or send a written request to DHCC at 2005 Evergreen Street, Ste. 1050, Sacramento, CA 95815. Providing your request at least five (5) business days before the meeting will help to ensure availability of the requested accommodation.



Dental Hygiene Committee of California

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Agenda Item 3

Chairperson's Report



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MEMORANDUM

SUBJECT	Agenda Item 3: Chairperson's Report
FROM	Andrew Wong, Chair, Education/Outreach Subcommittee
то	DHCC Committee Members
DATE	December 3, 2012

A verbal report will be provided.



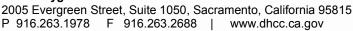
Dental Hygiene Committee of California

Education/Outreach Subcommittee Meeting
Agenda Item 4

Approval of April 16, 2012 Minutes



Dental Hygiene Committee of California





<u>DRAFT - EDUCATION AND OUTREACH SUBCOMMITTEE MEETING</u> MINUTES

Embassy Suites – San Diego Downtown
Topeka Room
601 Pacific Highway
San Diego, CA 94101
Monday, April 16, 2012

EDU - 1 Roll Call

The Education and Outreach Subcommittee Chair Cathy DiFrancesco called the meeting to order with roll call at 2:35 p.m. With three subcommittee members present, a quorum was established.

Subcommittee members present: Cathy DiFrancesco, RDH, Wiliam Langstaff, DDS (substituting for Rita Chen Fujisawa, Public Member), and Andrew Wong, Public Member.

Subcommittee member absent: Rita Chen Fujisawa, Public Member.

Staff present: Lori Hubble, Executive Officer, Anthony Lum, Administration Analyst, and Traci Napper, Legislation and Regulatory Analyst.

Department of Consumer Affairs' (DCA) legal representative present: Claire Yazigi.

EDU - 2 Public Comment for Items Not on the Agenda:

There was no public comment.

EDU - 3 Chairperson's Report

Ms. DiFrancesco stated that this was the first subcommittee chair position that she has served and is motivated to do the subcommittee's work. She stated that at the full Committee meeting tomorrow, there will be discussion on sponsored healthcare events and she shared that she participated in the Remote Area Medical (RAM) that took place in March and April 2012 in Oakland and Sacramento, respectively. She stated that the program treated almost 8,000 patients in eight days and participants included many dental hygiene schools where their students had an opportunity to give back to the community. She indicated that these events not only provide dental care, but vision and medical care as well.

EDU - 4 Approval of December 12, 2011 Minutes

Ms. DiFrancesco asked for a motion to approve the December 12, 2011 subcommittee meeting minutes.

 Motion: Andrew Wong moved to approve the December 12, 2011 subcommittee meeting minutes.

William Langstaff seconded the motion.

Ms. DiFrancesco asked for any comments from the members or the public. There was no comment from the members or public.

Vote: The motion to approve the December 12, 2011 subcommittee meeting minutes passed unanimously (3 - 0).

EDU - 5 Website Statistics

Ms. DiFrancesco thanked Tom Jurach, DHCC staff, who compiled the statistics for the website statistical report. Lori Hubble discussed the volume of website hits per month between December 2011 and February 2012 and in January 2012, the website experienced over 6,000 hits. She indicated that the statistics in the packet also show where most of the website traffic lands and their numbers for the index page, becoming licensed, renewal information, license verification, and exam scheduling. She then touched on global activity and noted that the recent increased Internet traffic is originating mostly from Beijing, China at 44% of the hits as compared to Los Angeles that had 6% of the website hits over the same time period.

Ms. DiFrancesco asked for any public comment on the agenda item. There was no public comment.

EDU - 6 Outreach Events

- a. Upcoming
- b. Attended
- c. Travel Restrictions

Ms. Hubble reported that she was able to attend the California Dental Hygiene Association's (CDHA) Student Regional Conferences in both Northern and Southern California and was well-received by the students. She indicated that of all the outreach events she has participated in, the student conferences were the most beneficial because of the direct communication with the students. She stated that it provided students the opportunity to interact and ask questions about licensure, enforcement, and examination processes.

Ms. Hubble reported that she also attended the California Dental Hygiene Educators' Association Meeting which was a worthy event where she had the opportunity to speak to educators about the application process and was well-received by the educators.

Ms. Hubble reported that the remaining outreach events that were scheduled for 2012 (CDHA Convention and the California Dental Association's Scientific Session) were denied by the DCA. She stated that efforts will continue to submit requests and justifications to attend these types of events for outreach, but with the existing travel restrictions in place, it may be hard-pressed to obtain approval.

Ms. DiFrancesco acknowledged and thanked Ms. Hubble and Committee staff for their efforts to continue pursuing approval for the outreach events to make the Committee more visible and provide knowledge to the dental hygiene community so they are aware of the licensing requirements and any new changes.

Ms. DiFrancesco asked for any comments from the subcommittee members or the public. Joanne Galliano stated that it is important that Ms. Hubble request approval to attend CDHA's House of Delegates Conference. Ms. Hubble stated that she was recently denied the aforementioned reported outreach events and has not had the opportunity to submit a request to attend the CDHA House of Delegates Conference. Ms. Galliano stated that one of the two largest events CDHA sponsors is the House of Delegates and for the Committee to appropriately outreach to numerous members of the dental hygiene community in a single location, this would be one of the prime events. She offered her assistance from CDHA to improve the chances for the Committee's travel request to participate in the House of Delegates to be approved. She inquired as to whether Committee members that reside in Southern California could attend and represent the Committee since they reside close to the meeting location. Ms. Hubble explained that it is the policy of the Committee that staff must be present with a member while attending any event.

Ms. DiFrancesco asked for any further public comment. There was no further public comment.

EDU - 7 Adjournment

The meeting was adjourned at 2:50 p.m.



Dental Hygiene Committee of California

Education/Outreach Subcommittee Meeting
Agenda Item 5

Website Statistics



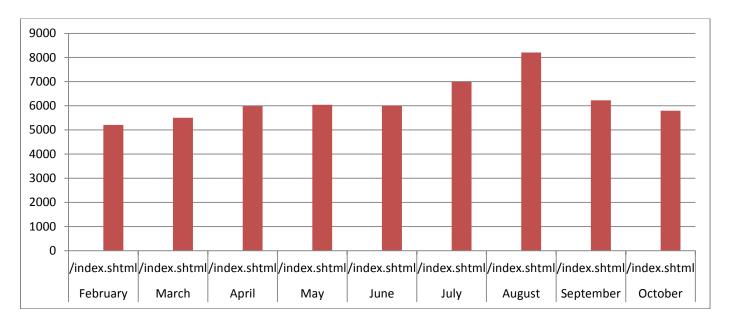
STATE AND CONSUMER SERVICES AGENCY . GOVERNOR EDMUND G. BROWN JR.

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DATE	December 3, 2012
то	Dental Hygiene Committee of California Education and Outreach
FROM	Tom Jurach, Administrative Analyst
SUBJECT	Agenda Item 5 DHCC Web Site Statistics February 2012 – October 2012

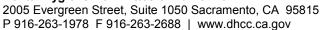
Internet Hits on: /index.shtml



[&]quot;Hits" identifies the total number of visitors viewing the DHCC home page (index.shtml).



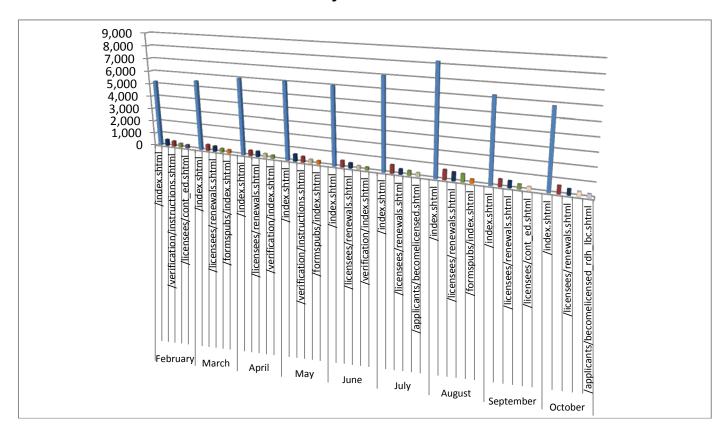
Dental Hygiene Committee of California





Agenda Item 5 - Web Site Statistics

Top 5 DHCC Web Page Hits and Quantity of Hits per Month per Page February 2012 - October 2012



/index.shtml	DHCC home page	
/applicants/becomelicensed.shtml	This hosts licensing information	
/licensees/renewals.shtml	This hosts license renewal information	
/verification/instructions.shtml	Instructions for license verification	
/formspubs/examsch.pdf	This hosts the DHCC exam schedule for the year	
/verification/index.shtml	The page to verify an RDH, RDHAP, RDHEF license	
/applicants/becomelicensed_rdh_lbc.shtml	How to become licensed: LBC	
/applicants/becomelicensed_rdh_calgrad.shtml	How to become licensed: CA graduate	
/contact_us.shtml	How to contact DHCC	
/licensees/cont_ed.shtml	Continuing Education requirements	
/formspubs/index.shtml	Our main page hosting forms for correspondence	
/lawsregs/index.shtml	The DHCC home page for researching laws and regulations	
/formspubs/app_rdh	Application for RDH license	
/formspubs/form_livescan_rdh	LiveScan submission form for RDH Applicant	
/formspubs/candidate_handbook.pdf	PSI Candidate Handbook	
/verification/license_status.shtml	License verification page	

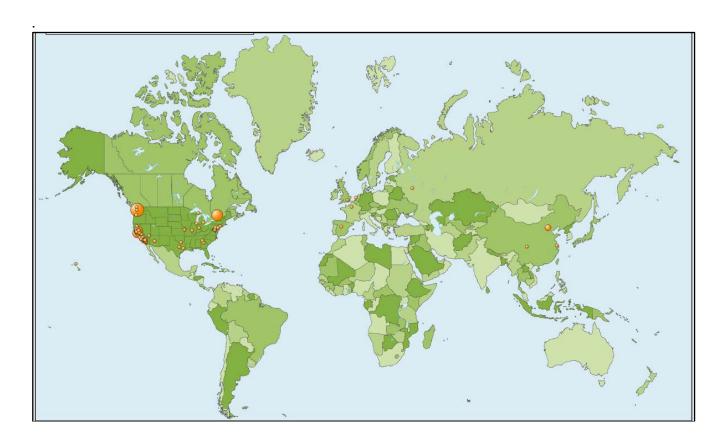


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Agenda Item 5 - Web Site Statistics

Global Activity: February 2012 – October 2012. The size of the orange dot indicates the activity from each locale. The larger the dot, the greater the activity. Web activity is based upon the DHCC homepage traffic (/index.shtml).



Interesting to note is the increase in activity from Redmond, Washington with 6.69% of Internet traffic. Bejing averaged nearly 3.05% which is down from 4% of total traffic. Los Angeles, for comparison, averaged 3.31% over the same time period.



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Outreach Events





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DATE	December 3, 2012
то	Dental Hygiene Committee of California Education and Outreach
FROM	Traci Napper, Associate Governmental Program Analyst
SUBJECT	Agenda Item 6 Outreach Events

Upcoming:

CDHEA Annual Meeting	Burbank, CA	Feb 8-10, 2013			
CDHA Student Regional Conference Southern/Northern, CAMarch 2-3, 2013					
CDA Convention	Anaheim, CA	April 11-13, 2013			
CDHA Scientific Session	Anaheim, CA	April 12, 2013			
CDHA House of Delegates Meeting.	Long Beach, CA	May 31-June 2, 2013			
ADHA Annual Session	Boston, MA	June 22-25, 2013			
CDA Convention	San Francisco, CA	Aug 15-17, 2013			

Attended:

CDHA Student Regional Conference	.Concord, CA	. March 3, 2012
CDHA Student Regional Conference	.Los Angeles, CA	. March 4, 2012
CDHEA Meeting	.San Jose, CA	. Feb 11-12, 2012
CDHA House of Delegates Meeting	.Santa Clara, CA	June 1-3, 2012

Travel Restrictions: The above events will not be attended unless the current travel restrictions are lifted by the Governor or an exemption is granted.



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Agenda Item 7

Future Agenda Items