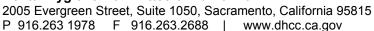




STATE AND CONSUMER SERVICES AGENCY • ARNOLD SCHWARZENEGGER, GOVERNOR

Dental Hygiene Committee of California





Notice is hereby given that a public meeting of the Education and Outreach Subcommittee of the Dental Hygiene Committee of California will be held as follows:

EDUCATION/OUTREACH SUBCOMMITTEE MEETING

Monday, September 27, 2010 Evergreen Hearing Room 2005 Evergreen Street, 1st Floor Sacramento, CA 95815 9:00 A.M.

AGENDA

EDU 1 – Roll Call/Establishment of Quorum

EDU 2 - Public Comment

EDU 3 – Approval of Minutes

EDU 4 – Report of Attended Outreach Events

EDU 5 – Upcoming Scheduled Outreach Events

EDU 6 – Information on Website

a. Frequently asked questions

b. Consumer Protection Information

c. License Type Fact Sheet

d. Licensing Survey Information

EDU 7 – Future Agenda Items

EDU 8 - Adjournment

Education/Outreach Subcommittee

Chair – Rita Chen Fujisawa
Cathy DiFrancesco, RDH
Michelle Hurlbutt, RDH
Andrew Wong

A quorum of the Committee may be present at the subcommittee meeting. However, Committee members who are not on the subcommittee may observe, but may not participate or vote. Public comments will be taken on agenda items at the time the specific item is raised. The subcommittee may take action on any item listed on the agenda, unless listed as informational only. All times are approximate and subject to change. Agenda items may be taken out of order to accommodate speakers and to maintain a quorum. The meeting may be cancelled without notice. For verification of the meeting, call (916) 263-1978 or access the Committee's Web Site at **www.dhcc.ca.gov**.

The meeting facilities are accessible to individuals with physical disabilities. A person who needs a disability-related accommodation or modification in order to participate in the meeting may make a request by contacting Tom Jurach at (916) 576-5002 or e-mail tom.jurach@dca.ca.gov or send a written request to DHCC at 2005 Evergreen Street, Ste. 1050, Sacramento, CA 95815. Providing your request at least five (5) business days before the meeting will help to ensure availability of the requested accommodation.





Dental Hygiene Committee of California

2005 Evergreen Street, Suite 1050, Sacramento, California 95815 Phone 916.263.1978 Fax 916.263.2688 | www.dhcc.ca.gov



Dental Hygiene Committee of California Education/Outreach Subcommittee Meeting Hilton Hotel, Ontario Airport 700 North Haven Avenue Ontario, CA 91764

March 22, 2010

Minutes - DRAFT

Roll Call/Establishment of Quorum

Members Present

Rita Chen Fujisawa, Chair Michelle Hurlbutt, RDH Andrew Wong, Public Member

Chair, Rita Chen Fujisawa had the Members of the Subcommittee introduce themselves.

 Traci Napper, DHCC staff analyst, presented an overview of the outreach events which have been attended as well as those scheduled. She informed the subcommittee that typically the executive officer and a staff member attends these events.

Members were encouraged to suggest other events they would like to see DHCC represent. It was noted that when a new event is suggested the DHCC president must approve attendance.

Ms. Chen Fujisawa requested that Ms. Napper provide the DHCC materials presented at outreach events to the members for their information and input.

Staff was encouraged to make sure information is disseminated to licensees regarding the retroactive fingerprinting. Ms. Hubble stated she will provide this information at CDA's and CDHA's conventions. She also informed the members that fingerprint information will be on the website and contained in renewal notices when appropriate.

Member Wong requested participation data from staff to determine the effectiveness of sending DHCC representation to outreach events. This would be valuable feedback to ensure that attendance at these events is cost effective and justified.

Ms. Hurlbutt suggested purchasing a live scan machine to assist in the taking of fingerprints. Mr. Salute said that the Dental Board looked into it at one time and he believes their decision not to purchase was based upon the costs involved.

Chair Chen Fujisawa stated she believed that DHCC's initial year should be focused on the development and establishment of its infrastructure as a priority and that next year DHCC may look into other venues of outreach and education, besides the already planned activities.

Cindy Callaghan from San Joaquin College in Sacramento said she felt DHCC's attendance at CDHEA was very beneficial.

3. Future Agenda Items

4. Public Comment

Katie Dawson, CDHA, suggested that DHCC develop information for the public explaining outlining what a hygienist does. She feels consumers do not know specifically what a hygienist is. She further suggested the categories of RDHAP and RDHEF be explained as well.

There being no further business, the subcommittee meeting was adjourned.



Dental Hygiene Committee of California 2005 Evergreen Street, Suite 1050, Sacramento, CA 95815 P (916) 263-1978 F (916) 263-2688 | www.dhcc.ca.gov



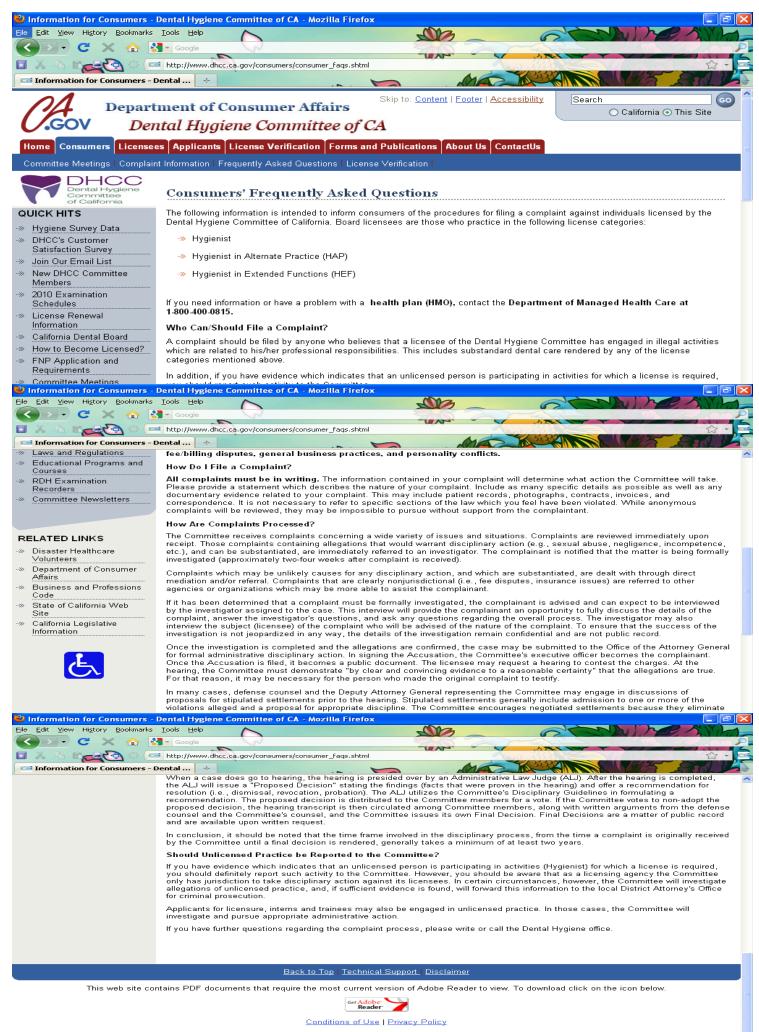
SUBJECT	EDU 6: Information on Website
FROM	Traci Napper, Dental Hygiene Committee of California
то	DHCC Subcommittee Members
DATE	September 27, 2010

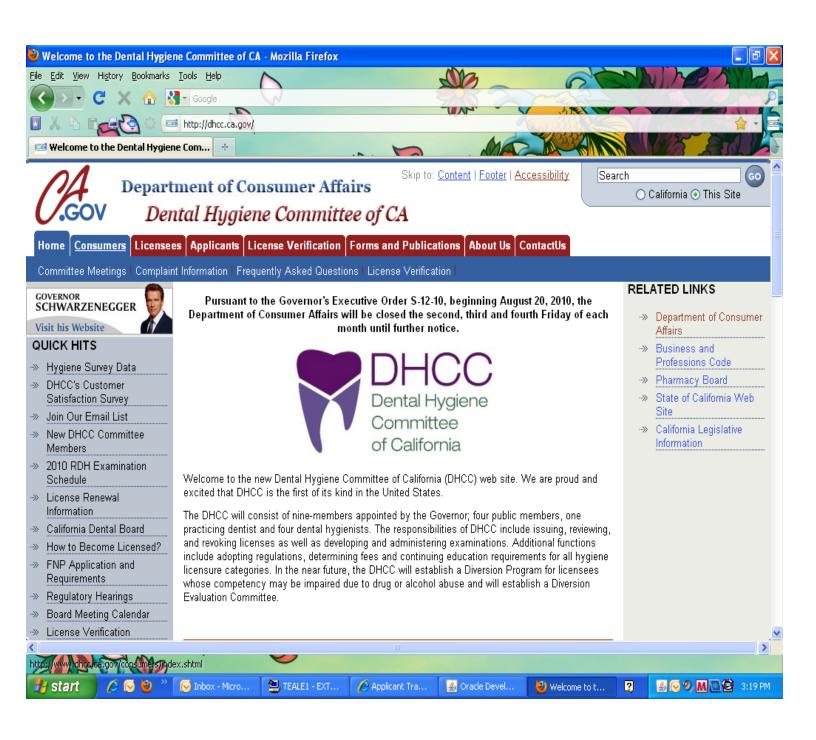
Attached are screen prints from the DHCC's website:

- The first attachment has frequently asked questions regarding the consumer complaint process.
- The second attachment is a copy of the consumer complaint form.
- The third attachment is a copy of the DHCC home page.

All information placed on the web site must be reviewed and approved by legal counsel. At this time, staff is in the process of developing frequently asked questions regarding licensure renewal, fingerprinting, continuing education, examination, and allowable duties. It was also requested that staff develop a fact sheet describing the types of licenses issued by DHCC.

Staff will provide an update at its next meeting.







STATE AND CONSUMER SERVICES AGENCY • ARNOLD SCHWARZENEGGER, GOVERNOR DENTAL HYGIENE COMMITTEE OF CALIFORNIA

2005 Evergreen Street, Suite 1050, Sacramento, CA 95815 T (916) 263-1978 F (916) 263-2688 I <u>www.dhcc.ca.gov</u>



CONSUMER COMPLAINT FORM

PLEASE PRINT OR TYPE COMPLAINT REGISTERED AGAI	NST			
Name:			Name of Dental Office:	
Address:				
			Office Phone I	Number:
City:	State:	Zip Code:		
	1		· ·	
PERSON REGISTERING COMPLA	AINT			I Datago a leita ta Dago at
Mr. □ Mrs. □				Relationship to Patient:
Ms. Name:				
			lu. B	N
			Home Phone	Number:
Address:				
, addiese.				
			Work Phone N	lumber:
	State:			
City:		Zip Code:		
		☐ Male ☐ Female	Patient's Date	of Birth:
Patient Name:				
T dione Name.				
Legal authority to act on patient's beha	alf? If yes,	must attach legal d	locumentation.	
Has patient been examined or treated	by another hygier	nist for this same co	ompliant?	YES NO
If yes, please provide full names and a	addresses on the b	pack of this form.		
DETAILS OF COMPLAINT				
Dates of Visits:				
State your complaint in detail:				

NOTICE: As much information as possible should be provided, in addition to any supporting documents pertaining to your specific complaint. Failure to provide sufficient information or documentation may prevent or delay the review of your complaint. The information will be used to determine whether a violation of law has occurred. If a violation is substantiated, the information may be transmitted to other governmental agencies, including the Attorney General's Office. The Dental Hygiene Committee of California does not have jurisdiction over fee disputes or office business procedures.	DO NOT WRITE IN THIS SPACE
Signature Date	



DENTAL HYGIENE COMMITTEE OF CALIFORNIA

2005 Evergreen Street, Suite 1050, Sacramento, CA 95815 T (916) 263-1978 F (916) 263-2688 I <u>www.dhcc.ca.gov</u>



SUPPLEMENTAL COMPLAINT INFORMATION

PLEASE PROVIDE THE NAME, ADDRESS, TELEPHONE NUMBER AND DATE OF VISIT TO ANY OTHER HYGIENIST OR HYGIENIST IN ALTERNATIVE PRACTICE YOU HAVE SEEN SINCE BEING TREATED BY THE SUBJECT OF YOUR COMPLAINT.

	SUITE#	
PHONE #	DATE(S)	
	SUITE#	
DUONE #	DATE(C)	
PHONE #	DATE(S)	
	SUITE#	
PHONE #	DATE(S)	
	SUITE#	
	5.475(6)	
PHONE #	DATE(S)	



DENTAL HYGIENE COMMITTEE OF CALIFORNIA 2005 Evergreen Street, Suite 1050, Sacramento, CA 95815

2005 Evergreen Street, Suite 1050, Sacramento, CA 95815 T (916) 263-1978 F (916) 263-2688 I <u>www.dhcc.ca.gov</u>



Authorization for Release of Dental/Medical Patient Records

Patient Name:	Date of Birth:
AUTHORIZATION TO RELEASE INFORMATION: I, physician, dentist, medical practitioner, hospital, clinic having records (original and/or electronic) available as with respect to any dental or medical condition and/or release to the Dental Hygiene Committee of California related local, state and federal governmental agencies investigators and legal staff.	s or other dental or dental related facility s to diagnosis, treatment and prognosis retreatment of me (or the patient) to a or any Committee representative,
I understand that this information will be maintained in conjunction with any investigation and possible legal California laws and regulations. I further agree to allow representatives and related governmental agencies, to charges based on my complaint.	proceeding regarding any violations of w the Committee, Committee
I also under stand that the subject of my complaint ma records pursuant to the Administrative Procedures Ac	
I agree that a photocopy of this Authorization shall be Authorization shall remain valid until the Dent al Hygin authorized Government Agency completes its review investigation.	iene Committee of California or other
I understand that I have a right to receive a copy of th Patient/Guardian	is authorization if requested by me.
Signature:Date	o:
Attach written proof of authorization to act on patient's	s behalf.

This release is in compliance with the requirements of Civil Code § 56.11.





Dental Hygiene Committee of California

2005 Evergreen Street, Suite 1050, Sacramento, CA 95815 P (916) 263-1978 F (916) 263-2688 | www.dhcc.ca.gov



DATE	September 27, 2010
то	DHCC Subcommittee Members
FROM	Traci Napper, Dental Hygiene Committee of California
SUBJECT	EDU 4: Report of Attended Outreach Events

The Dental Hygiene Committee of California was invited to several outreach events. Staff believes that attending outreach events are very beneficial to the licensees and consumers. Benefits include consumer protection awareness along with licensure and enforcement information.

Staff attended the following outreach events:

January 29, 2010

California Dental Hygiene Educators' Association (CDHEA) San Jose, CA

May 14, 2010

California Dental Hygienists' Association(CDHA) "Spring Scientific Session"
Anaheim, CA

May 14-17, 2010

California Dental Association (CDA) "Art and Science of Dentistry" Anaheim, CA

June 11-13, 2010

California Dental Hygienists' Association (CDHA) House of Delegates (HOD) San Francisco, CA

September 9-11, 2010

California Dental Association (CDA) "Art and Science of Dentistry" San Francisco, CA

Listed below is information associated with attending outreach events:

* (Please note that expenditures include but are not limited to lodging, airlines, mileage and per diem).

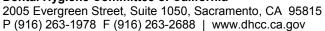
Event	Number of RDH/RDHAP/RDHEF that attended.	Number that visited DHCC's Booth	Number of Staff Attended	*Expense
CDHEA	Approx 150	Spoke to Group	1	\$380.00
CDA/CDHA, Anaheim	2,410	378	4	\$3,150
CDHA House of Delegates	292	200	2	\$782
CDA, San Francisco	1,1633	265	3	\$1054

Event	Number of RDH/RDHAP/RDHEF that attended.	Number of Members Attended	*Expense
CDHA - HOD	292	1	\$85





Dental Hygiene Committee of California





DATE	September 27, 2010
то	DHCC Subcommittee Members
FROM	Traci Napper, Dental Hygiene Committee of California
SUBJECT	EDU 5: Upcoming Scheduled Outreach Events

DHCC is scheduled to attend the following outreach event contingent on an approved budget:

November 5-6, 2010

California Dental Hygienists' Association (CDHA) Fall CE Extravaganza and Board of Trustees Burlingame, CA

The schedule for Outreach Events for 2011 will be presented at the December 2010 meeting.

