

BUSINESS, CONSUMER SERVICES, AND HOUSING AGENCY • GOVERNOR EDMUND G. BROWN JR.

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<u>DENTAL HYGIENE LICENSING AND EXAMINATION</u> <u>SUBCOMMITTEE MEETING MINUTES</u>

Friday, May 6, 2016 Marriott Hotel – Los Angeles International Airport Atlanta/Boston Room 5855 West Century Blvd. Los Angeles, CA 90004

LIC 1 – Roll Call

Noel Kelsch, President of the Dental Hygiene Committee of California (DHCC), called the Dental Hygiene Licensing and Examination Subcommittee meeting to order at <u>11:15 a.m.</u> She appointed Michelle Hurlbutt as Chair of the subcommittee as the regular chairperson, Evangeline Ward, was absent. Anthony Lum conducted the roll call and established a quorum with three subcommittee members present.

DHCC Licensing and Examination Subcommittee Members Present:

Michelle Hurlbutt, Acting Chair, Registered Dental Hygienist (RDH) Educator Sandra Klein, Public Member Timothy Martinez, Doctor of Dental Medicine (DMD)

DHCC Licensing and Examination Subcommittee Members Absent:

Nicolette Moultrie, RDH Evangeline Ward, RDH

DHCC Staff Present:

Lori Hubble, Executive Officer (EO) Anthony Lum, Assistant EO Estelle Champlain, Legislative and Regulatory Analyst Nancy Gaytan, Enforcement Analyst Kelsey Pruden, Department of Consumer Affairs (DCA) Legal Counsel

Public Present:

Jonathan Burke, Board and Bureau Relations Manager, Department of Consumer Affairs (DCA) Karen Fischer, EO, Dental Board of California (DBC) JoAnn Galliano, Education Consultant, California Dental Hygienists' Association (CDHA) Lygia Jolley, President, CDHA Vickie Kimbrough, Southwestern College Shawn Leetch, Concorde Career College, San Bernardino Campus Gayle Mathe, California Dental Association (CDA) Steven Morrow, Doctor of Dental Surgery (DDS), President, DBC

LIC 2 – Public Comment for Items Not on the Agenda

There was no public comment for items not on the agenda.

LIC 3 – Chairperson's Report

There was no chairperson's report since the regular chairperson was absent.

LIC 4 – Acceptance of the May 2, 2015 Licensing and Examination Subcommittee Meeting Minutes

• Motion: Sandra Klein moved to accept the May 2, 2015 Licensing and Examination Subcommittee meeting minutes.

Second: Edcelyn Pujol.

Vote: The motion passed 3-0 (Ms. Ward and Nicolette Moultrie were absent).

NAME	Minutes VOTE: Aye Nay		OTHER
Michelle Hurlbutt	Х		
Sandy Klein	Х		
Edcelyn Pujol	Х		
Evangeline Ward			Х
Nicolette Moultrie			Х

LIC 5 – Written Examination Statistics - Informational Only

Mr. Lum explained that DHCC's current examination pass rate for the Law and Ethics Exam are similar to pass rates for previous years. Chair Hurlbutt expressed that she finds the pass rate disappointing. She proposed that it may be time to reevaluate the exam. Lori Hubble stated that this exam's reevaluation is set for 2017/2018.

Chair Hurlbutt suggested that it may be better to change the exam to a format she says other states use which involves a student being allowed to retake the exam (presumably with no mandatory wait time between attempts) until a passing score is achieved. She explained that if the (electronic) exam were designed so that after each module the student was required to pass a quiz before moving on, it would both ensure that key points were understood as well as yielding a higher pass rate.

Public Comment: Lygia Jolley commented that the low pass rate may be attributed to some schools not using the same texts to teach as are used

to create exam questions. She inquired whether it was known which specific schools' graduates consistently failed to achieve passing scores. Ms. Hubble answered that it has not been the practice for DHCC to compile pass rates by school. Ms. Jolley commented that in the course of her work as president of CDHA, she is often contacted by students who complain of not having been taught using the same texts from which the Law and Ethics exam questions were derived. Ms. Hubble clarified that access to relevant texts is not a valid excuse because an outline including resources and citations is provided to students when the exam is scheduled and is available on the DHCC Internet Web site.

Chair Hurlbutt concluded that since the Law and Ethics exam is scheduled to be reviewed in 2017/2018 there will be an opportunity for improvement.

There were no further comments.

LIC 6 – Licensure Statistics- Informational Only

Mr. Lum informed the subcommittee that the current year's report is DHCC's first implementation of statistical licensure reporting using BreEZe. He noted that BreEZe offers greater accuracy than the legacy system in this type of reporting; specifically BreEZe identified and eliminated errors caused by the legacy system having incorrectly duplicated licensing categories. Those errors had created falsely elevated reporting of licensure count, and this should be considered when comparing to the current, more accurate, report of licensure count.

Mr. Lum went on to describe that BreEZe gives users the ability to parse out discrepencies in records. This enables staff to more efficiently assist applicants in resolving unmet licensing requirements such as missing Livescan fingerprint results.

Chair Hurlbutt requested that in the next meeting DHCC staff provide a more granular report demonstrating the reasons for delinquent licenses. She was especially interested in identifying how many delinquences were due to continuing education holds. Ms. Hubble explained that although BreEZe enables this type of reporting, the status of license applications change so frequently that a static report may not truly represent trends.

Public Comment: Gayle Mathe raised concern that some licensees operating under fictitious name permits do not following protocol to disclose the practitioner's name along with the business name.

Chair Hurlbutt asked if it was possible to audit for name disclosure compliance among fictitious name permit holders. Mr. Lum clarified that the only times DHCC would be situated to know if a ficitious name permit holder was in compliance with name disclosure are at the point of application and when a case of noncompliance is reported to the DHCC. Mr. Lum offered that the DHCC could remind the community of this requirement through a DHCC Internet Web site post and newsletter.

There were no further comments.

LIC 7 – Future Agenda Items

Chair Hurlbutt requested a status report on name disclosure compliance among fictitous name permit holders.

There were no further comments.

LIC 8 – Adjournment

The Dental Hygiene Licensing and Examination Subcommittee meeting adjourned at <u>11:40 a.m.</u>