BUSINESS, CONSUMER SERVICES, AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR
DENTAL HYGIENE BOARD OF CALIFORNIA
2005 Evergreen Street, Suite 1350 Sacramento, CA 95815
P (916) 263-1978 | **F** (916) 623-4093 | **www.dhbc.ca.gov**

CALIFORNIA DEPARTMENT OF **CONSUMER AFFAIRS**

Notice is hereby given that a public meeting of the
Dental Hygiene Board of California (DHBC) will be held as follows:

DHBC MEETING AGENDA

The DHBC welcomes and encourages public participation in its meetings.
The public may take appropriate opportunities to comment on any issue before the Board at the time the item is heard.

Meeting Date and Time

Saturday, July 20, 2024
9:00 am until Adjournment

The DHBC will conduct the meeting in person in accordance with Government Code section 11123, subdivision (a), via WebEx teleconference for interaction, and Webcast viewing through the DCA portal listed below.

In Person Meeting Location

Department of Consumer Affairs
1625 North Market Blvd.
HQ1 Hearing Room, 1st Fl.
Sacramento, CA 95834

Instructions for WebEx Meeting Participation

The preferred audio connection is via telephone conference and not the microphone and speakers on your computer. The phone number and access code will be provided as part of your connection to the meeting. Please see the instructions attached here to observe and participate in the meeting using WebEx from a Microsoft Windows-based PC. Members of the public may, but are not obligated to, provide their names or personal information as a condition of observing or participating in the meeting. When signing into the WebEx platform, participants may be asked for their name and email address. Participants who choose not to provide their names will be required to provide a unique identifier, such as their initials or another alternative, so that the meeting moderator can identify individuals who wish to make a public comment. Participants who choose not to provide their email address may utilize a fictitious email address in the following sample format: XXXXX@mailinator.com.

For all those who wish to participate or observe the meeting, please log on to the website below. If the hyperlink does not work when clicked on, you may need to highlight the entire hyperlink, then right click. When the popup window opens, click on "Open Hyperlink" to activate it, and join the meeting.

https://dca-meetings.webex.com/dca-meetings/j.php?MTID=ma2a595b259ec04e710214c83ec056acc

If joining using the link above:

Webinar number: 2480 315 3183
Webinar password: DHBC720

If joining by phone:

+1-415-655-0001 US Toll
Access code: 2480 315 3183
Passcode: 3422720

The meeting will be webcast, provided there are no unforeseen technical difficulties or limitations. To view the webcast, please visit Live Webcasts – Department of Consumer Affairs (thedcapage.blog). The meeting will not be cancelled if webcast is not available. Meeting adjournment may not be webcast if it is the only item that occurs after a closed session.

Members of the Board

President - Dr. Carmen Dones, RDH Educator Member
Vice President - Sonia "Pat" Hansen, RDH Member
Secretary - Naleni "Lolly" Tribble-Agarwal, RDH Member
RDHAP Member – Michael Long
Dentist Member – Dr. Sridevi Ponnala
Public Member - Sherman King
Public Member – Dr. Justin Matthews
Public Member - VACANT
Public Member - VACANT

The DHBC welcomes and encourages public participation in its meetings. Please see public comment specifics at the end of this agenda.

The DHBC may act on any item listed on the agenda, unless listed as informational only. All times are approximate and subject to change. Agenda items may be taken out of order to accommodate speakers and to maintain a quorum. The meeting may be cancelled without notice.

Agenda

1. Roll Call & Establishment of Quorum.

2. Public Comment for Items Not on the Agenda.
   [The DHBC may not discuss or act on any matter raised during the Public Comment section that is not included on this agenda, except whether to decide to place the matter on the agenda of a future meeting [Government Code sections 11125 & 11125.7(a).]

3. President's Report.

4. Update from the Department of Consumer Affairs (DCA) Executive Staff.

5. Update from the Dental Board of California (DBC).

6. Discussion and Possible Action to Approve the March 22, 2024, Full Board Meeting Minutes.

7. Discussion and Possible Action to Approve the March 23, 2024, Full Board Meeting Minutes.

8. Executive Officer's Report.
   - Personnel.
   - Budget.
   - Administration – EO Activities and Updates.

9. Discussion and Possible Action on Education Committee Report and Recommendation(s).

10. Discussion and Possible Action on Legislative and Regulatory Committee Report and Recommendation(s).

11. Enforcement Update: Statistical Report.

12. Licensing, Examinations, and Continuing Education Update: Statistical Report.

13. Discussion and Possible Action Regarding Myofunctional Therapy and its Use in the Dental Hygiene Profession.

14. Future Agenda Items.

<<Recess to Reconvene the Full Board for Closed Session>>

15. *Closed Session – Full Board*

Pursuant to Government Code Section 11126(c)(3), the Board will Deliberate on Disciplinary Actions and Decisions to be Reached in Administrative Procedure Act Proceedings. If there are no disciplinary actions and decisions to be addressed, it will be announced.

<<Return to Open Session>>

16. Adjournment.

Public comments will be taken on the agenda items at the time the specified item is raised. Government Code section 11125.7 provides the opportunity for the public to address each agenda item during discussion or consideration by the Board prior to the Board taking any action on said item. Members of the public will be provided appropriate opportunities to comment on any issue before the Board, but the Board President may, at their discretion, apportion available time among those who wish to speak. Individuals may appear before the Board to discuss items not on the agenda; however, the Board can neither discuss nor take official action on these items at the time of the same meeting [Government Code sections 11125, 11125.7(a).]

A person who needs a disability-related accommodation or modification in order to participate in the meeting may make a request by contacting the DHBC at 916-263-1978, via email at dhbcinfo@dca.ca.gov, or by sending a written request to 2005 Evergreen Street, Suite 1350, Sacramento, CA 95815. Providing your request at least five business days prior to the meeting will help to ensure availability of the requested accommodation.

If joining using the meeting link

1   Click on the meeting link. This can be found in the meeting notice you received.

2   If you have not previously used Webex on your device, your web browser may ask if you want to open Webex. Click "Open Cisco Webex Start" or "Open Webex", whichever option is presented. DO NOT click "Join from your browser", as you will not be able to participate during the meeting.

3   Enter your name and email address*.
Click "Join as a guest" .
Accept any request for permission to use your microphone and/or camera.
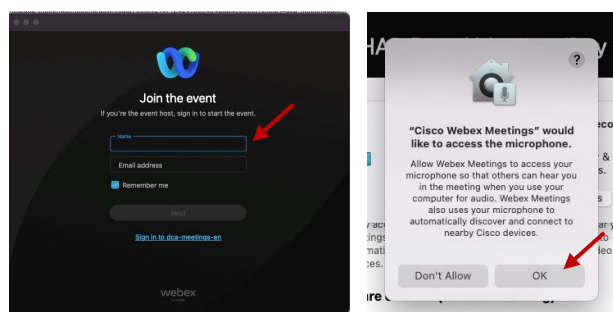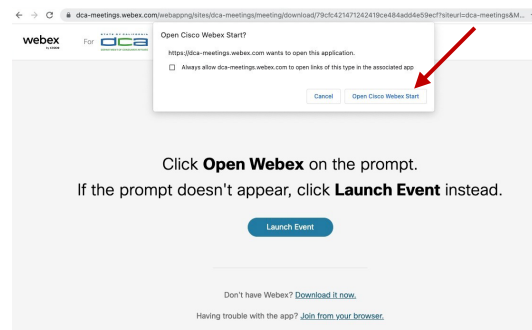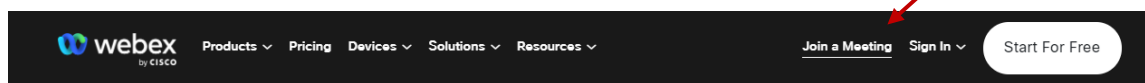
* Members of the public are not obligated to provide their name or personal information and may provide a unique identifier such as their initials or another alternative, and a fictitious email address like in the following sample format: XXXXX@mailinator.com.
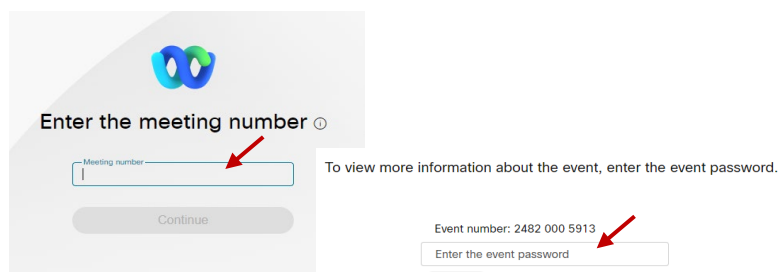
───────────────── OR ─────────────────
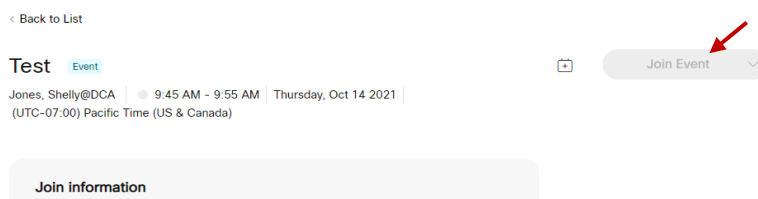
If joining from Webex.com

1   Click on "Join a Meeting" at the top of the Webex window.

2   Enter the meeting/event number and click "Continue" . Enter the event password and click "OK" . This can be found in the meeting notice you received.

3   The meeting information will be displayed. Click "Join Event" .
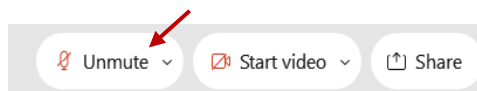
───────────────── OR ─────────────────

Connect via telephone*:
You may also join the meeting by calling in using the phone number, access code, and passcode provided in the meeting notice.

Webex Public Access Guide

Microphone

Microphone control (mute/unmute button) is located on the command row.

Ⓧ Unmute ⌄   🎥 Start video ⌄   ⬆ Share

🎤 Mute ⌄   Green microphone = Unmuted: People in the meeting can hear you.
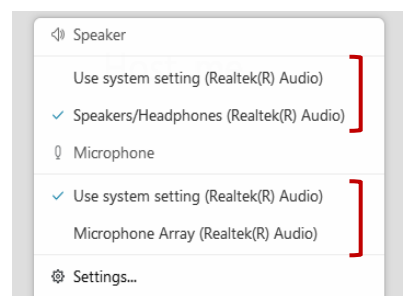
Ⓧ Unmute ⌄   Red microphone = Muted: No one in the meeting can hear you.

Note: Only panelists can mute/unmute their own microphones. Attendees will remain muted unless the moderator enables their microphone at which time the attendee will be provided the ability to unmute their microphone by clicking on "Unmute Me".
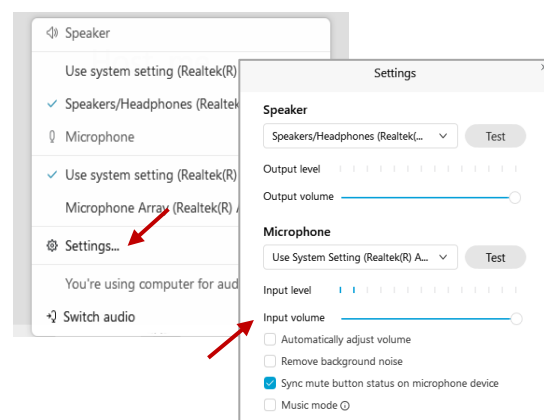
Unmute yourself   ✕

You're being asked to unmute yourself.

Unmute me   Stay muted
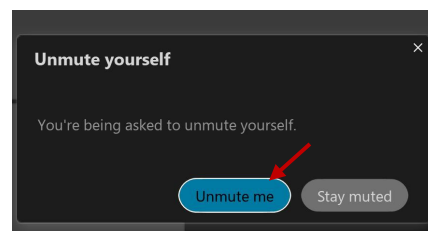
If you cannot hear or be heard

1 Click on the bottom facing arrow located on the Mute/Unmute button.

2 From the pop-up window, select a different:
- Microphone option if participants can't hear you.
- Speaker option if you can't hear participants.

◁)) Speaker
Use system setting (Realtek(R) Audio)
✓ Speakers/Headphones (Realtek(R) Audio)
🎤 Microphone
✓ Use system setting (Realtek(R) Audio)
Microphone Array (Realtek(R) Audio)
⚙ Settings...
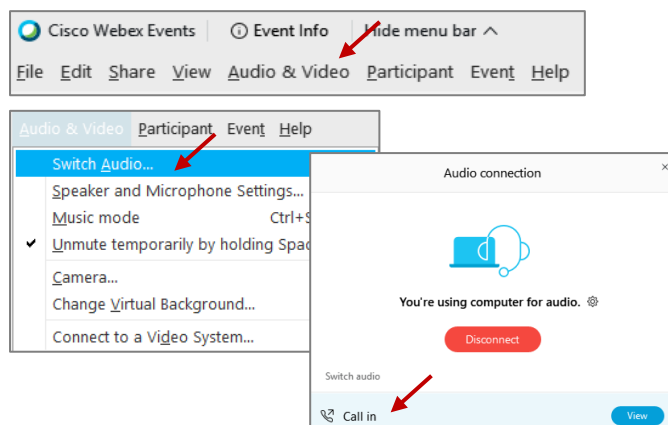
If your microphone volume is too low or too high

1 Locate the command row – click on the bottom facing arrow located on the Mute/Unmute button.

2 From the pop-up window:
- Click on "Settings…":
- Drag the "Input Volume" located under microphone settings to adjust your volume.

◁)) Speaker
Use system setting (Realtek(R)
✓ Speakers/Headphones (Realtek(R)
🎤 Microphone
✓ Use system setting (Realtek(R)
Microphone Array (Realtek(R)
⚙ Settings...
You're using computer for aud
◁) Switch audio

Settings   ✕
Speaker
Speakers/Headphones (Realtek(... ⌄   Test
Output level | | | | | | | | | | |
Output volume ——————————○
Microphone
Use System Setting (Realtek(R) A... ⌄   Test
Input level | | | | | | | | | |
Input volume ——————————————○
☐ Automatically adjust volume
☐ Remove background noise
☑ Sync mute button status on microphone device
☐ Music mode ⓘ

Audio Connectivity Issues

If you are connected by computer or tablet and you have audio issues or no microphone/speakers, you can link your phone through Webex. Your phone will then become your audio source during the meeting.

1 Click on "Audio & Video" from the menu bar.

◯ Cisco Webex Events   ⓘ Event Info   Hide menu bar ⌃
File Edit Share View Audio & Video Participant Event Help

2 Select "Switch Audio" from the drop-down menu.

Audio & Video Participant Event Help
Switch Audio...
Speaker and Microphone Settings...
Music mode   Ctrl+S
✓ Unmute temporarily by holding Spac
Camera...
Change Virtual Background...
Connect to a Video System...

3 Select the "Call In" option and following the directions.

Audio connection   ✕

You're using computer for audio. ⚙
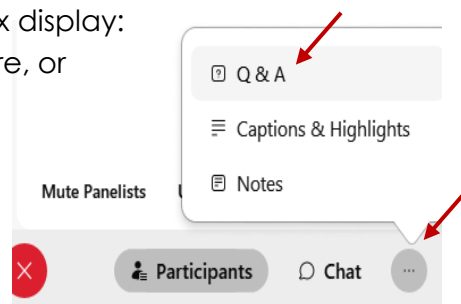
Disconnect

Switch audio
📞 Call in   View

The question-and-answer (Q&A) and hand raise features are utilized for public comments.
NOTE: This feature is not accessible to those joining the meeting via telephone.
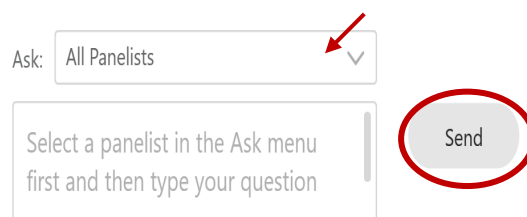
Q&A Feature

1 Access the Q&A panel at the bottom right of the Webex display:
- Click on the icon that looks like a "?" inside of a square, or
- Click on the 3 dots and select "Q&A".

2 In the text box:
- Select "All Panelists" in the dropdown menu,
- Type your question/comment into the text box, and
- Click "Send".

—— OR ——

Hand Raise Feature

1
- Hovering over your own name.
- Clicking the hand icon that appears next to your name.
- Repeat this process to lower your hand.
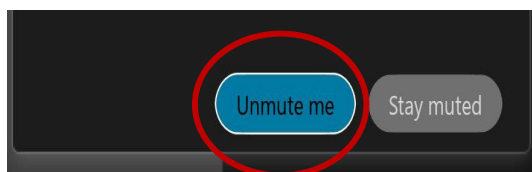
If connected via telephone:
- Utilize the raise hand feature by pressing *3 to raise your hand.
- Repeat this process to lower your hand.

Unmuting Your Microphone

The moderator will call you by name and indicate a request has been sent to unmute your microphone. Upon hearing this prompt:
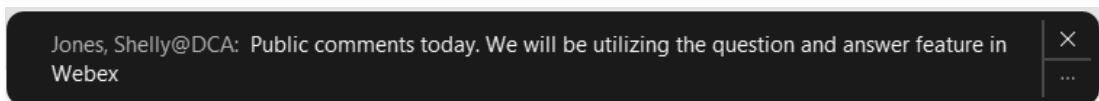- Click the **Unmute me** button on the pop-up box that appears.

—— OR ——

If connected via telephone:
- Press *3 to unmute your microphone.
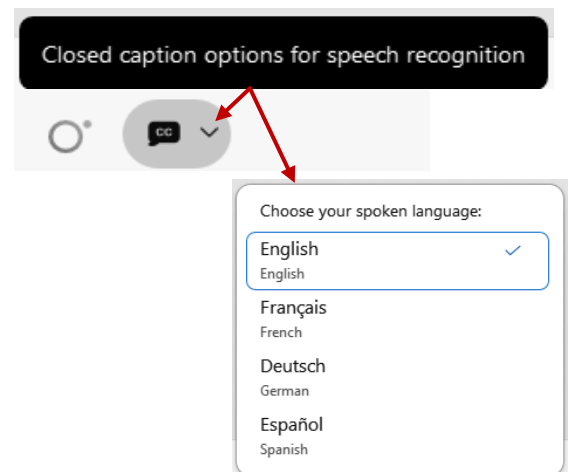
Webex Public Access Guide

Webex provides real-time closed captioning displayed in a dialog box on your screen. The captioning box can be moved by clicking on the box and dragging it to another location on your screen.

Jones, Shelly@DCA: Public comments today. We will be utilizing the question and answer feature in Webex ✕ ...

The closed captioning can be hidden from view by clicking on the closed captioning icon. You can repeat this action to unhide the dialog box.

Show captions (Ctrl + Shift + A)

Hide captions (Ctrl + Shift + A)

cc ⌄
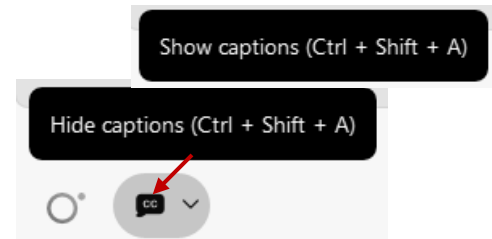
You can select the language to be displayed by clicking the drop-down arrow next to the closed captioning icon.

Closed caption options for speech recognition

cc ⌄

Choose your spoken language:

English
English ✓

Français
French

Deutsch
German

Español
Spanish

You can view the closed captioning dialog box with a light or dark background or change the font size by clicking the 3 dots on the right side of the dialog box.

Jones, Shelly@DCA: Public comments today. We will be utilizing the question and answer feature in Webex ✕ ...

Back to default position and size

Use light background

Font size >

View captions and highlights