



MEMORANDUM

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| DATE | July 11, 2025 |
| TO | Members of the Dental Hygiene Board of California |
| FROM | Sabra D'Ambrosio, Enforcement Analyst DHBC |
| SUBJECT | Agenda Item 12: Enforcement- Review of Statistics and Trends |

The following are the Enforcement Division statistics:

Intake and Complaint Unit

Number of Complaint Cases Received between July 1, 2024, and June 30, 2025

During this period, the Intake and Complaint unit received 86 consumer complaints, and the Board initiated 372 complaints. In addition, the Board received 36 Subsequent Arrest Records and 32 applications with Records of Arrest and Prosecution.

Number of Complaint Cases Open

As of June 30, 2025, there are 77 complaint cases open in the Enforcement Unit. A breakdown of the case aging is as follows:

| Complaint Cases Open | |
|----------------------|---------------------|
| Complaint Age | As of June 30, 2025 |
| 0-6 months | 48 |
| 7-12 months | 16 |
| 13-18 months | 3 |
| 19 -24 months | 4 |
| Over 24 months | 6 |

Number of Complaint cases closed.

A total of 365 complaint cases were closed during FY 24-25

Number of Investigative Cases open in the investigation Unit

As of June 30, 2025, there are 13 investigative cases open in the Investigation Unit. The breakdown of the case again is as follows:

| Investigation Cases Open | |
|--------------------------|---------------------|
| Complaint Age | As of June 30, 2025 |
| 0-6 months | 9 |
| 7-12 months | 3 |
| 13-18 months | 1 |
| 19 -24 months | 0 |
| Over 24 months | 0 |

Number of Investigation Cases Closed

A total of 29 investigative cases closed within the FY 24-25.

Number of Citations/Fines issued

Between July 1, 2024, and June 30, 2025, a total of 306 citations/fines were issued within FY 24-25.

Number of Probation Cases Open

As of June 30, 2025, 23 probationers are being monitored. Of those, 19 are active probationers, and 4 are tolling.